



# Classical Horse Training

*Combining art with science to achieve balance and harmony*

## **GENERAL TERMS & CONDITION**

These general terms & conditions apply to all digital courses provided by Classical Horse Training which will be collectively referred to as "Services".

By using any of the Services, you acknowledge that you have read, understood, and agree to be bound by and comply with these Terms.

## **DISCLAIMER**

The information provided within the online services have been compiled with the greatest care to ensure the accuracy of this information. Classical Horse Training cannot be held responsible for incorrect information or damage caused by incorrect use of this information.

The information provided within the online services does NOT replace veterinary diagnosis and no definite medical conclusions can be drawn from it.

## **COPYRIGHTS**

Please take note that the content of all services is copyrighted by the Classical Horse Training. It is strictly forbidden to change, publish or distribute this content to third parties without the explicit written consent of the authors.

## **PAYMENTS & REFUNDS**

All online services offered are non-refundable

Due to the nature of the service provided by Classical Horse Training (non-tangible digital goods), this is a non-refundable product. Therefore, no refund or exchange is possible after purchase is made.

All the prices stated by Classical Horse Training on the website are in euros and include VAT and other levies imposed by the government, unless explicitly stated otherwise.

## **DURATION**

All online services have a specified membership duration. The duration period will start directly after purchase of the service.

You will get an automatic notification after your membership is set to expire so you can choose to extend. If you don't undertake any action to extend, your membership will be automatically cancelled at the set expiration date. No further payments will be collected

## **RULES OF USE**

Classical Horse Training grants you a non-exclusive, non-transferrable, revocable membership account to online services for your personal use only in accordance with these terms. Since the account is strictly personal, it is not allowed to share your account with third parties.

All videos are provided on a "view only" basis. You can watch them as many times as you like within the duration of the membership. However, any effort to download these materials is illegal.

Manuals on the other hand are freely available for download and can thus be printed. However, you may only do so for personal use. It is strictly forbidden to change, publish or distribute this content to third parties.

It is prohibited to use the services for activities that contravene Dutch or other applicable laws and regulations. This includes using the Service for the following:

1. spreading information that is defamatory, libelous, or racist;
2. spreading information that infringes copyright or other intellectual property rights of third parties;
3. infringing the privacy or private lives of third parties, for instance, by distributing their personal data without permission or necessity.

Furthermore, it is **not permitted**:

1. **to share an Account** with third parties; (see earlier statement
2. to post reviews under another name;
3. to post false or unfounded negative reviews.

If any violation of the above conditions is discovered, Classical Horse Training reserves the right to cancel your account, without being required to pay you any refund or compensation.

Classical Horse Training reserves the right to modify the service (or any part thereof) without notice.

## **PRIVACY POLICY**

In this privacy statement you can read everything about when and how your personal data is collected and how it is handled. This explains where and for which purposes your data is stored. In addition, you will also find all your rights about your data and how you can make use of those rights. The privacy statement will sometimes be changed by, for example, legislative changes. It is therefore advisable to consult the statement periodically.

Classical Horse Training only processes personal data based on a legitimate interest, namely, to subscribe you to a requested service. Your data will never be sold to third parties.

The information that is required to provide is the minimum information required to enlist you to a service. For example, your e-mail address is required to be able to send the newsletters

and updates. Your address and business details are required for administrative / tax purposes. If this mandatory information is not provided, Classical Horse Training cannot offer the relevant service.

The data that Classical Horse Training receives and processes are managed by:

#### 1. Wix

The monthly newsletters and form submissions are handled by our wix provider. When you sign up to become a member, your e-mail address will be automatically saved in the appropriate list within Wix to provide you the desired service.

#### 2. Hostnet

The Classical Horse Training e-mail is hosted at Hostnet. If you contact us via the contactform or via e-mail, those e-mails will be stored on the Hostnet servers.

No physical copies are made of your personal data. Your data is only managed in the systems and software. The personal data managed by Classical Horse Training or by the listed third parties are only accessible via the above software and are protected with a two-step verification password.

With this two-step verification, a code is generated from the software and sent to Classical Horse Training. This code should be used during the login process. The devices that open your data are each also locked with a password and / or fingerprint. The number of devices that can access your data is limited to only the necessary devices.

In addition, your visit to our website is secured by an SSL certificate. This means that your connection to the Classical Horse Training website is private. You can recognize this security by the green lock in front of the url. In addition, the Classical Horse Training domain is signed with DNSSEC. This is an additional tool that makes the "signage" of the website safer and more familiar.

Classical Horse Training reserves the right to disclose the data when required by law or when Classical Horse Training deems this justified to comply with a legal request / process or to

protect the rights, property, or safety of Classical Horse Training. In doing so, we always try to respect your right to privacy as much as possible.

Do you still have questions?

Feel free to contact us via [info@thirzahendriks.com](mailto:info@thirzahendriks.com)